

St Philips Pre-School



St Philip's Pre-School
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Manager Mrs B McNally
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Parents Code of Conduct

At St Philip's Pre-School we are very fortunate to have a supportive and friendly parent body. Our parents recognise that their child's learning and development is a process that involves partnership between parents and staff. As a partnership, our parents will understand the importance of a good working relationship to equip the children with the necessary skills to prepare them for the next steps of their learning journey into primary school. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our Pre-School family.

The guidance below provides a reminder to all parents, carers and visitors to our Pre-School about how our behaviour policy relates to them. This is so we can continue to flourish progress and achieve in an atmosphere of mutual understanding.

From time to time a parent may have a reason to raise an issue or complaint and may need to speak to Pre-School staff. Issues that are raised in a calm, considered manner where information can be exchanged are almost always resolved positively, quickly and without any conflict.

Guidance

We expect parents, carers and visitors to:

- Respect the caring ethos of our Pre-School
- Understand that both staff and teachers need to work together for the benefit of their child.
- Demonstrate that **all** members of our Pre-School family should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with Pre-School's view in order to bring about a peaceful solution to any issue.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach Pre-School calmly to help resolve any issues of concern.